

FIRST HOME BUYER PACKAGE TERMS AND CONDITIONS

OCTOBER 2018



BankVic

FIRST HOME BUYER PACKAGE

First Home Buyer Package is offered by Police Financial Services Limited ABN 33 087651661 AFSL and Australian Credit Licence 240293 (**BankVic**) to its members. Available to first home buyers, the First Home Buyer Package (**Package**) provides significant member value on home loan rates, credit card rates and insurance, as well as other benefits, such as no Package fees.

IMPORTANT INFORMATION – THINGS YOU SHOULD KNOW ABOUT THE FIRST HOME BUYER PACKAGE

If you wish to take up the Package, you must advise us and accept these terms and conditions.

If you wish to take up the Package, you must provide us, directly or through your conveyancer or legal representative, the required documents that evidence you (and any joint applicant) are eligible as First Home Buyers (**FHB**). If the purchase price is over \$750,000, meaning you will not be eligible for any FHB Government concessions, we will confirm your eligibility as a FHB by other means.

The Package cannot be taken in conjunction with, or in addition to other special offers, negotiated rates or discounts offered by BankVic.

It is essential that all modular products under the Package, like Transaction Account, Eligible Home Loan Account, Eligible Credit Card Account and Eligible Insurance Products are held in the same name(s).

Loan and credit card applications are subject to our normal credit approval criteria.

The information in these terms and conditions are current as at 15 October 2018.

The Package terms and conditions are detailed below.

These terms and conditions should be read in conjunction with the terms and conditions of the eligible products or services you acquire and our General Information, Terms and Conditions. These terms and conditions do not replace or vary any other terms and conditions that apply to your accounts or services that form part of this Package. If the terms and conditions applying to any account or service forming part of this Package are inconsistent with these terms and conditions, then these terms and conditions will prevail.

1. DEFINED TERMS

Eligible Credit Card Account: BankVic Silver credit card with the interest rate linked to the BankVic First Home Buyer Variable Rate. An application for the Eligible Credit Card Account must be made at the same time as an application is made for the Package. The credit card interest rate reverts to the prevailing Visa Silver credit card rate, should you continue with the credit card after you close the BankVic Package account.

Eligible Insurance Product: home and either of contents or comprehensive motor vehicle BankVic insurance policies (underwritten by CGU) for which you are the policy holder, purchased prior to settlement of your Eligible Home Loan Account.

Eligible Home Loan Account: BankVic First Home Buyer Package Home Loan variable and fixed interest accounts also referred to as the L19 which is held in your name/s.

Eligible Product or Service means any of the following: Eligible Home Loan Account, Eligible Credit Card Account, Eligible Transaction Account or Eligible Insurance Products.

Eligible Transaction Account: BankVic Transaction Account, namely, the Anywhere Account also referred to as the S11 account, for which you are the account holder/s.

Mandatory Account (if the Offset facility is to be utilised): eligible Home Loan Account plus a Transaction Account for which you are the account holder, which is operated only for your personal use.

Nominated Transaction Account: an eligible Transaction Account, namely, the Anywhere Account referred to as the S11 Account.

Package: First Home Buyer Package.

Package Fees: No establishment or ongoing annual fee applies to the Package, but other fees apply as defined in BankVic's Fees and Charges Product Disclosure Statement published on our website.

Transaction Account: an At Call savings account.

We/Customer Owned Bank/BankVic: Police Financial Services Limited ABN 33 087 651 661 AFSL and Australian Credit Licence 240293 and any successor at law and any other grammatical form of the word 'we' has a corresponding meaning.

You/Your: the member, borrower or any person authorised to act on behalf of the member and any other grammatical form of the word has a corresponding meaning.

2. MANDATORY CRITERIA

To qualify for the Package you must:

- meet BankVic's lending and credit assessment criteria;
- meets the first home buyer conditions to BankVic's satisfaction; and
- be the account holder or joint account holder of the Eligible Home Loan Account, Eligible Transaction Account and /or Eligible Credit Card Account.

The Package is not available in conjunction with any other special offer or package.

3. COMMENCEMENT

The Package will commence and benefits apply from the date your Eligible Home Loan Account commences with us.

With the exception of the \$100 cash back insurance incentive, which is not available on any policy renewals, benefits are available for the life of the Package provided that you (and any person who hold a joint account with):

- are not in default in any of your Eligible Products or Services;
- have paid any outstanding fees and charges related to the Eligible Products or Services; and
- maintain the Mandatory Home Loan Account.

4. ACCEPTANCE

You accept these terms and conditions by indicating and signing the home loan application form or first home buyer package application form.

5. PACKAGE BENEFITS

I. The Package has four components and offers the following features:

A. Home Loan

- On-going variable rate linked to the BankVic First Home Buyer Variable Rate - see BankVic website for current rate
- Fixed rates and split loans available
- Offset and redraw facilities available
- Family guarantees available, subject to credit assessment. Those providing the guarantee must meet BankVic's criteria which includes BankVic taking security over residential property owned by the guarantor

- B. Transaction Account
- An S11 Anywhere transaction account for your income and salary deposit, purchases and payments
 - Link to Package home loan account for easy recurring repayments
 - Online payments via mobile or internet banking
 - Available for transacting on the BankVic App for easier account management
 - Visa Debit card with payWave contactless payments at EFTPOS terminals.
 - No transaction fees if account conditions met. See Product Disclosure Statement available on the BankVic website.
- C. Credit Card
- All the features of the BankVic Visa Silver credit card except that the purchase rate and cash advance interest rate on this credit card are linked to the BankVic First Home Buyer Variable Rate
 - No annual fees
 - Balance transfer option is available

An application for this product must be submitted at the same time as an application for the Eligible Home Loan Account.

- D. Insurance
- One-time incentive of \$100 cash back when you purchase a BankVic house insurance policy and one additional BankVic insurance policy (contents or comprehensive motor vehicle) underwritten by CGU when applying for the Package.
 - The two insurance products must be purchased prior to settlement of your Eligible Home Loan Account.

II. BankVic Grant

- We are offering our own BankVic grant of \$2,500 for a limited number of members who obtain the Package.
- For eligibility, refer to section 6.

6. CONDITIONS TO RECEIVE BANKVIC GRANT, PACKAGE INCENTIVE RATES & PAYMENTS

You will be eligible to receive a number of benefits as a Package member as soon as we approve your application. These benefits are only available on products or services listed as Eligible Products or Services (Refer to Defined Terms in Section 1).

To receive the Package Benefit, you must ensure you advise us of your eligibility when you acquire an Eligible Product or Service.

The terms and conditions or conditions of use and fees and charges applying to the product or service that becomes an Eligible Product or Service continue to apply to the product or service. Full details of each product or service's terms and conditions are available on request or via our website.

The Package Benefit may be an interest rate discount and/or waived costs on credit products and cash back on some insurance premiums.

BANKVIC GRANT

- The \$2,500 BankVic Grant is offered to the first 200 eligible Members who settle a BankVic First Home Buyer Package Home Loan. BankVic reserves the right to vary or extend this offer.
- BankVic will pay the BankVic Grant to eligible recipients within 10 business days of settlement of their Eligible Loan.
- Eligibility must be met by Grant recipients by no later than the settlement date.
- We reserve the right not to pay the BankVic Grant if the member does not provide the required eligibility requirements.
- BankVic to be satisfied that the member meets the first home buyer conditions through evidence of approval for the Victorian Government's First Home Owner Grant or as an approved recipient of the Victorian State Revenue Office Stamp Duty First Home Buyer concessions.
- For purchases over \$750,000 where no stamp duty concessions apply, confirmation required by way of notification from your solicitor/conveyancer that you are purchasing first home, or other means to the satisfaction of BankVic
- Home loan must be for at least \$300,000 to purchase a new (fully constructed) or established home in Victoria.
- Not available on construction loans.

CREDIT CARD RATE (LINKED TO BANKVIC FIRST HOME BUYER VARIABLE RATE)

- The low purchase rate and cash advance rate that are linked to the BankVic First Home Buyer Variable Rate can only be enjoyed if:
 - a. you sign up for the Visa Silver credit card at Package application stage or prior to settlement
 - b. you activate your card within the required timeframe stipulated when you are approved as a cardholder
 - c. the credit card account is held in your name, that is, as the borrower named on the Offer and Loan Contract of the Eligible Loan Account.
 - d. our usual credit approval criteria is met.

- This credit card is conditional upon retaining the FHB Package. In the event that this loan is repaid and you wish to retain your card, the credit card rate and facility will revert to a standard BankVic Silver credit card and rates.
- In the above event, your retention of the credit card will be subject to our standard credit assessment criteria, and all terms and conditions of the BankVic Visa Silver credit card applies.
- If the Eligible Loan Account is in joint names, only one Visa Silver credit card account will be eligible for a Package Benefit; an additional card can be requested
- BankVic reserves the right to vary or remove Credit Card Package Benefits.

INSURANCE \$100 CASH BACK

- When taking out BankVic home and either contents or comprehensive motor vehicle insurance (CGU) with the Package, BankVic will rebate \$100 back to the policy holder's BankVic transaction account.
- Only one payment of \$100 is available per Package, irrespective of whether there are single or joint applicants to the Package.
- Two BankVic Insurance policies underwritten by CGU must be taken out to be entitled to the \$100 cash back offer. Either home building insurance, contents insurance or Comprehensive motor vehicle insurance.
- \$100 Cash Back to be paid on settlement date
- \$100 Cash Back can only be paid once within the First Home Buyer Package and applies only to the first year the premium is paid
- Cannot be combined with other offers.

7. ESTABLISHMENT AND ANNUAL FEES

There is no establishment fee or, property valuation fees or annual fees in entering into or continuing with the Package.

8. GOVERNMENT FEES, TAXES AND CHARGES

We will pass on any taxes, duties, fees and charges that are imposed on these terms and conditions by government or any regulatory authority. We are irrevocably authorised to debit your nominated transaction account with those taxes, duties, fees and charges.

9. CANCELLATION OF PACKAGE

BankVic is not obliged to provide you with the Package unless:

- you have accepted these terms and conditions
- you provide evidence and BankVic is satisfied you meet the first home buyer conditions
- you maintain the Eligible Home Loan Account; and
- we have approved your application for the Package, and its lending facilities within.

We may cancel the Package by giving you written notice if any of the following events occur:

- you do not hold the Eligible Home Loan Account;
- you are in default under any loan agreement or credit card agreement which you have with us; or
- you engage in any fraudulent conduct on an Eligible Product or Service.

You may cancel your Package by informing us in writing or by contacting Sales & Service on 13 63 73.

When cancelling your Package you must give BankVic at least twenty (20) days notice for the cancellation to take effect.

Once the Package is cancelled you will no longer be eligible for any future benefits associated with the Package.

BankVic may at its sole discretion vary or remove any or all of the benefits, provided that we give to you twenty (20) days written notice of such withdrawal or variation. This may occur if BankVic determines you are not in fact a First Home Buyer.

10. CHANGES TO TERMS AND CONDITIONS

BankVic may change these terms and conditions and introduce or vary fees and charges that apply to the Package from time to time. If changes are required, we will give you notice, as specified under the industry code of practice.

BankVic will notify you of any changes to the terms and conditions of the Package through any of the following:

- Notice on or sent with account statements;
- Notification by direct letter or other direct communication;
- Notification by electronic means;
- Announcement via our newsletter or website;
- Notices in branches; or
- Press advertisements.

BankVic is entitled to change the following:

- Package Benefits, including interest rates, discounts and insurance offers;
- the amount, charging date, or calculation of any fee payable under these terms and conditions; and
- the eligibility criteria for the First Home Buyer Package and/or Package benefits.

If you do not like a change that we make, you can cancel the Package in accordance with clause 9. Please tell us immediately if your contact details change.

11. DISPUTES

BankVic has established an internal complaints handling procedure to resolve any disputes a member account holder may have with us.

BankVic also has access to an external and impartial system to enable a member to resolve any dispute that cannot be satisfactorily dealt with by our internal procedures. Details of this external system and our internal dispute resolution procedure are detailed in our Complaints and Dispute Resolution Guide, available on our website or on request.

DISCLOSURE

Terms and conditions apply. Loans: Fees and charges apply. Information on terms & conditions, interest rates and fees and charges are available upon application or request. Applications for credit are subject to our credit approval criteria. This advice has been prepared without taking account of your objectives, financial situation or needs.

Before you make any decision to acquire any financial product you should obtain and consider the relevant Product Disclosure Statement (PDS) available from our website bankvic.com.au or by calling 13 63 73.

Police Financial Services Limited ABN 33 087 651 661 trading as BankVic
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